



# Complaints about solar power generation companies

Are customer complaints a problem in the solar industry?

Customer complaints against the country's residential rooftop solar industry have increased dramatically in recent years. One-star ratings on Solar Reviews increased more than 1,000% since 2018. Across the country, prosecutors are investigating high-pressure sales tactics and misleading financing arrangements.

What if I have problems with a solar company?

If you are having problems with a solar company, please [click here](#) for some consumer resources. Two companies in particular stand out: Vivint and SolarCity. Complaints against these two - among the largest providers - constituted nearly 56 percent of all the complaints consumers filed with the FTC about solar companies.

How many complaints are there about solar-panel salespeople?

Meanwhile, consumer complaints about solar-panel salespeople have skyrocketed in recent years. The FTC received 5,331 complaints containing the phrase "solar panels" between Jan. 1 and Sept. 19 of 2023, up 31% from the entire year of 2022 and up 746% since 2018, when it received just 630 complaints.

Should consumers be worried about shoddy Solar Contractors?

The report warned consumers about shoddy solar contractors and problematic leasing arrangements, highlighting, for example, a Maryland complaint regarding an 84-year-old man who had been induced to sign a 20-year lease for solar panels. Attorneys general are also taking steps to protect consumers from rooftop solar companies.

Are solar panels a legal issue?

Even some of the biggest solar-power companies in the U.S., including SunRun, Tesla, and SunPower have faced legal complaints about the sales practices, solar panels, and financing options at their companies or companies they've acquired.

Where can you complain about a solar company?

Part of the reason is that many customers who feel victimized don't know where to turn. "There's not really one place for consumers to complain to," says Jenifer Bosco, an attorney with the National Consumer Law Center. "If they do have a problem with solar companies, they can complain to the Federal Trade Commission."

In November 2022, a coalition of nine AGs, led by Kentucky AG Daniel Cameron, submitted a letter to several solar lending companies, urging them to provide relief to consumers by suspending...

Common complaints against solar companies include misleading sales tactics, false promises, and problems with solar panel installation and performance. Deceptive sales tactics may involve high-pressure strategies and



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exaggerated ...

Solar Generation installed panels, a battery, and EV charger a little over 3 months ago, and it was a great experience! Everything is working perfectly, and the installation was easy to organise. ...

Sunrun makes it easy to transfer your solar lease agreement to the new homeowners. Our service transfer specialists handle everything from educating realtors and potential buyers to working with escrow officers, title agents, ...

TerraSol Energies, Inc. reviews and complaints, reviews of the brands of solar panels they sell, their locations and the cost of installations reported to us for 2024. ... We are ...

Based in Overland Park, Kansas, Zenernet is a residential solar energy startup with a mission to "accelerate energy independence for all." Despite being a relative newcomer ...

3 ???&#0183; Project Solar Reviews 4.8 (76) Written by Courtney Hamar ... I would make the solar power panel cord that goes to the battery longer. ... If it was a local solar company, they would ...

Solar Energy World reviews and complaints, reviews of the brands of solar panels they sell, their locations and the cost of installations reported to us for 2024. ... Thank ...

However, unlike power plants that run on fossil fuels, solar farms produce zero emissions during power generation, making them a cleaner energy source. Solar farms capitalize on the sun's ability to create free, ...

We look for solar companies with owners who understand that when they sell you a solar system, you expect them to be there for the next 25 years to fix any issues that may arise. Here are the ...

How to avoid solar panel scams. Depending on your source, you'll find different definitions of what solar panel scams are. For the purposes of this article, we'll focus on making sure that what ...

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